



2020

REFLECTIONS ON

*Loss, Unity, & Hope*





### **Our Mission**

To reflect Christ's love  
through service to others.

This is dedicated to our Luthercare residents  
who went above and beyond  
in supporting our team members during the pandemic,  
and to the residents who have passed during this time.

And, to our frontline team, our healthcare heroes  
who have selflessly served our residents  
during the coronavirus pandemic.

REFLECTIONS ON

# Loss, Unity, & Hope

## How do I reflect upon 2020 in terms of organizational and personal loss, unity and hope?

The year started out as any other in my lifetime of memory: summary thoughts on the previous year, reflecting on the joys of the holidays, and the anticipation of another year of hope and happiness. Enter COVID-19 and phrases like “social distancing,” “community spread,” and “quarantine period” became part of our everyday language. Terms none of us will ever forget.

The Spanish Flu, Polio, and now ... COVID-19. We experienced shock, fear, anger, and anguish, interspersed with hope for a long-awaited vaccine and a return to normalcy, even though we weren't and still aren't sure of what that will ultimately look like.

LutherCare experienced tragedy among our residents and loved ones, as it was happening across the United States and the world. How could this happen to us – a superpower and home to the leading institutions in medicine, finances, and social freedoms? The pandemic didn't discriminate as to who it would attack, but we know the heartbreak of realization that our seniors were most vulnerable and at risk. If not early on, we all became too familiar with the cost of COVID-19, both personally and organizationally.

But what has the virus given us? It gave us the opportunity to reflect. Reflect on whom and what we lost, reflect on the hope that now drives us, and reflect on the unity we so desperately need as a nation, as a LutherCare family, and as a member of the greater community. Healing from all of this will not be easy or fast.

For LutherCare and our industry in general, COVID-19 was the great disrupter. Norms were challenged and either failed or brought us limping through. Our supporting community of vendors and partners were stressed, as we were. Our financial health was challenged in a way not seen during my time here. We are still working our way through the impact, and the future is still being written. We will come out of these challenges leaner, bruised, hopeful, and ever grateful for our grounding in our faith and the reason this organization came into being in 1949.

We will live our mission “*To reflect Christ's love through service to others*” with an even more intense appreciation, for what that means, for how we execute that mission, and for how we bring that mission more robustly into the future. The future is ours.



Carl R. McAloose, President and CEO



## Getting through this. Together.

The entire world faced heartbreaking losses in 2020 – of loved ones, time together, jobs, and, perhaps most heartbreaking, the joy from a hug and simple human touch. Small businesses faced closures that some would not recover from.

But here's something to remember: with loss comes unity and hope, as we all join together to face a common foe. With this loss, we built resilience and rose to challenges we didn't know we would face in our lifetimes.

# Loss





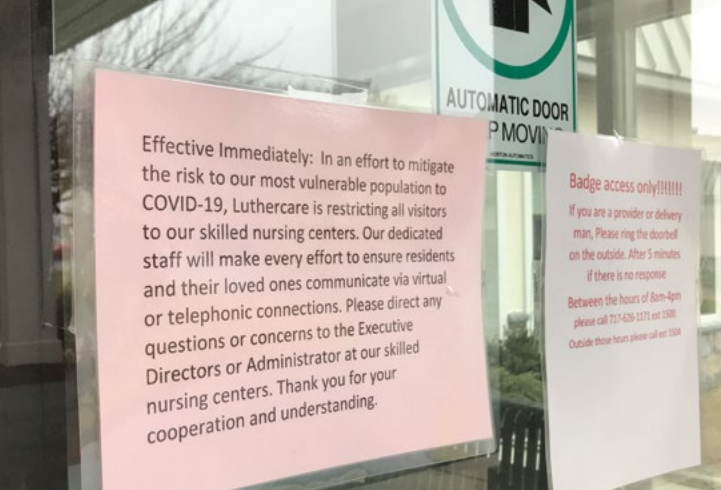
As the novel coronavirus (COVID-19) dominated headlines and reached the U.S., Luthercare had already been consulting with its medical directors and reviewing information from the Pennsylvania Department of Health and the Centers for Disease Control and Prevention.

Our first public COVID-19 statement to residents, team members, and families came on March 3, 2020, when we announced Luthercare was monitoring the situation and advised them to follow all proper precautions, such as frequent hand-washing and covering coughs and sneezes.

“At this point in time, we are being proactive and cautious to ensure the safety and well-being of our residents, families, team members, and the community,” Luthercare President and CEO Carl R. McAloose said at the time.

Just 10 days later, Luthercare restricted all visitors to its skilled nursing centers.





In the ensuing weeks and months, we had no idea how deeply our communities would be impacted by the virus. Like many senior living communities across the country, we experienced the profound loss of some of our most vulnerable residents to an unrelenting virus that touched all aspects of our organization.

We took drastic steps to keep COVID-19 out of our communities in accordance with guidelines from the Pennsylvania Departments of Health and Human Services, the Centers for Medicare and Medicaid Services, and the Centers for Disease Control and Prevention.

We screened team members before and after every shift, instituted social distancing practices, mandated mask wearing, and reiterated the importance of hand-washing. We halted on-campus group events, activities, and meetings. We closed dining venues and restricted visitors to all levels of living.

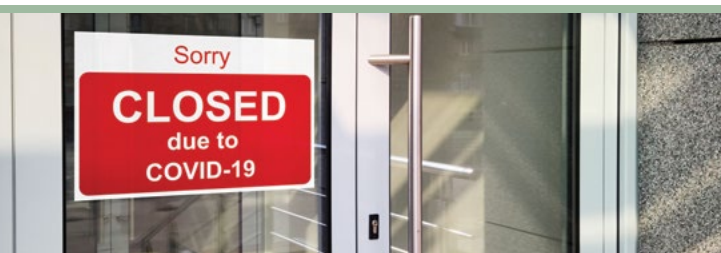
Yet, despite all our efforts to mitigate the spread of the virus, the virus entered our Luther Acres campus in April 2020, causing a devastating outbreak in our Healthcare Center that by mid-May had sickened 44 residents and 32 team members.

The outbreak came at time when personal protective equipment (PPE) supplies – N95 masks, gowns, and gloves – were in short supply and high demand, testing supplies were scarce, testing results were not delivered quickly enough to help prevent spread, and the guidance on cohorting frequently changed. In all, 29 Healthcare residents succumbed to the virus during this outbreak, while our team members worked tirelessly and desperately to keep it out.



After a plateau in cases over the summer months, we began to see case counts rise again in the greater community around us, which translated to more cases arriving at our campuses. We saw cases in most levels of living – including Independent Living residents and Personal Care – at all three of our senior living communities. By this time, however, our medical teams had learned more about how to treat the virus. While many recovered, we lost residents to the virus into the late fall and holiday seasons. We greatly anticipated the rollout of the vaccine to come in early 2021.

The loss and grief we experienced will live long in our memories, and it will take time to truly understand the entirety of the lasting impact COVID-19 will have on our industry and our communities. As we move forward, it's important to remember those whose lives were cut short and the families who lost loved ones during a time when the very nature of loss and grief were turned upside down.



The emotional toll this pandemic has taken on our communities has been incredibly difficult, from the social isolation and absence of touch and in-person visits experienced by our residents, to the stress and trauma faced by our frontline healthcare workers.

# Loss



## The Importance of Transparency

Social distancing presented us with a unique challenge over this past year. We were unaccustomed to limiting visitation on our campuses, and the need for total transparency was never greater as families worried about vulnerable loved ones. "Transparency is extremely important," said Tammy Schucker, Director of Quality Assurance and Compliance. "And the need to provide clear and accurate information and updates to our residents, staff and families was a priority."

Our communications protocols, part of Luthercare's long-established Pandemic Response Plan, were instituted in the early stages of the pandemic, and we were prepared to keep residents, family members, and team members apprised of the latest developments. Throughout the pandemic, Luthercare was open, honest, and sensitive to the needs of residents, families, and future residents who want to be reassured that we have plans in place to minimize risk and exposure. We used a variety of methods to communicate consistent messages and updates internally, as well as in public updates to the greater community.

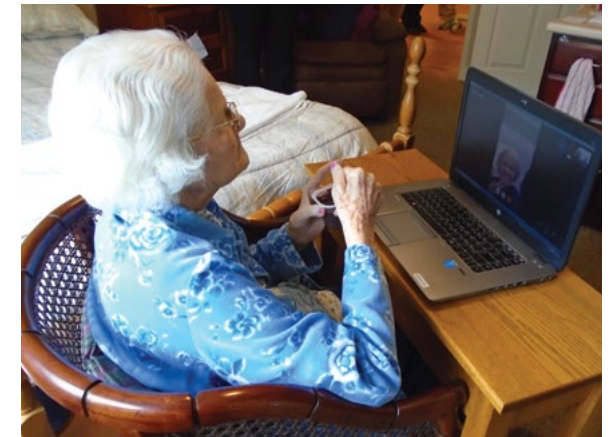
This included regular COVID-19 updates and related articles on Luthercare's website and social media platforms, printed correspondence, personal phone calls, emails, and messages through One-Call Now, our automated phone messaging system.

Carl R. McAloose, Luthercare President and CEO, perhaps captured our philosophy best when he said, "You can have a wonderful reputation, but if people don't think they can trust what's coming out of you and that you're not being truthful, no matter how bad it is, then all that goes away."



We had asked residents at each campus to share messages to their families and friends. A Spang Crest resident had written "Send Cheetos" at the bottom of his message. Frito-Lay saw the message and sent him some Cheetos to enjoy!





"Pandemic planning in the past was something you looked at yearly to review, and now it's in my hands daily...and it will continue to be there."

*Tammy Schucker,  
Director of Quality Assurance and Compliance*



Social media has been an excellent way to support residents, staff, and their families, and share real-time images of our community's social distancing efforts, cleanliness protocols, and modified activities. Families craved reassurance during this time, and these visual images demonstrated how we were helping everyone stay safe and adjust to new realities.

The COVID-19 pandemic brought heartbreaking losses to our communities, but it also taught us how strong we are – from our residents to our team members, caregivers, and administration – and the lessons we've learned will help us build a stronger future.



Our industry hasn't changed. It remains very needs-driven. We are focusing on **not** letting COVID-19 be a barrier in 2021.

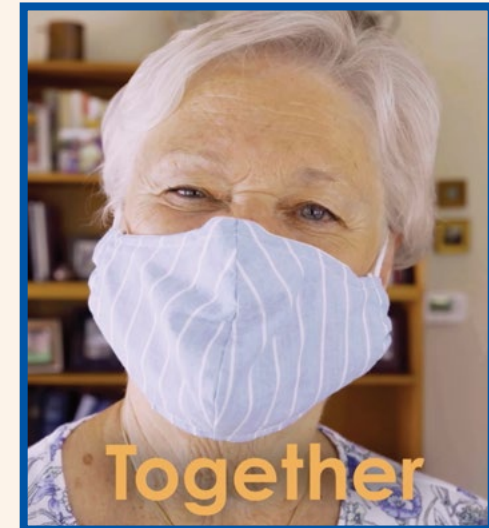




## Together, Moving Forward

As we moved forward in our journey through the pandemic, we felt it was important to share what we faced during the outbreak at Luther Acres Healthcare Center, the impact it has had, and where we go from here.

Following all safety and social distancing protocols, we had a film crew interview members of our leadership team, frontline staff, and residents at Luther Acres. The interviews and B-roll footage were shot at the end of August 2020 during a very emotional three days as we relived the worst days of the outbreak. We captured the camaraderie and the love our team members and residents have for Luthercare during this process.



You can watch the video here:  
[www.luthercare.org/covid-video/](http://www.luthercare.org/covid-video/)

Unity occurs when we come together – whether in pursuit of a shared goal, to help someone in need, or simply to provide support during a difficult time. In 2020, we learned the importance of unity in a whole new way.

We are grateful to the countless community organizations, vendors, friends, and family members who generously provided personal protective equipment, encouragement, meals, treats, handwritten cards, and so much more for the hardworking team members at our senior living communities. And, most of all, we are grateful for our team members, who went above and beyond to keep our communities safe – sometimes even stepping in to fill a role that was not normally theirs.

Unity





## Gratitude for Our Community Support

### Local Printing Company Supplies Luthercare With Face Shields for Our Frontline Team

Thanks to printing and sign production company, The H&H Group, of Lancaster, Luthercare was able to provide plastic face shields as an extra level of protection for our frontline healthcare team members.

H&H reached out to Luthercare in April to inform us that they were adding plastic face shields to their product line. We ordered and received 100 shields for our dedicated team caring for residents under COVID-19 isolation precautions. The face shields provided another layer of protection and helped to keep the community safe.



**"We are really pleased that H&H reached out to us. Personal protective equipment was in such high demand, and this level of protection was backordered and difficult to obtain without a lengthy wait."**

Matt Oathout  
Senior Vice President of Operations



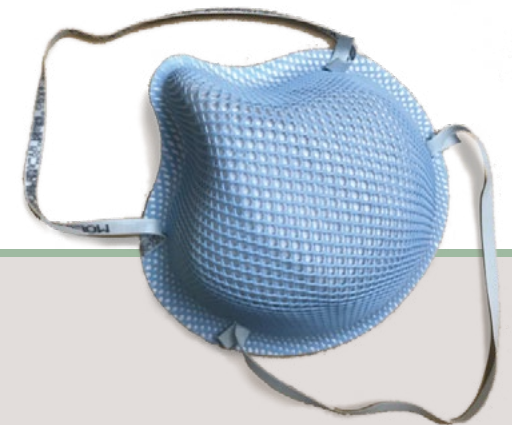
The H&H Group saw a need in the community and responded by pivoting their business and begin offering a much-needed product in the fight against COVID-19. H&H Group President Mary Kohler said that, as business started to slow, one of her employees learned about a sign printer in the Midwest who had begun using their equipment to make plastic face shields. H&H did some research, found a template that they thought they could produce, and immediately began searching for the materials (plastic, foam strips, and elastic) to begin making prototypes.

Thank you, H&H Group, for thoughtful innovation!

### Luthercare Ensures Community Health and Safety Through N95 Fit-Testing Partnership

N95 respirators are a type of personal protective equipment that have been in high demand for healthcare workers during the coronavirus pandemic. N95 fit-testing provides a proper seal for the wearer and the mask's facepiece and is imperative to control exposures to airborne infectious diseases. WORKNET Occupational Medicine worked with Luthercare's frontline healthcare team members to fit-test N95 respirators to ensure that they had proper protection against COVID-19.

Luthercare has partnered with WORKNET since 2010 to provide a variety of services for newly hired employees and existing team members, including community outreach education.





In early 2020, training to conduct proper fit-testing was scheduled with a WORKNET representative and selected team members from our senior living campuses. The education enables Luthercare to deploy trained team members to our communities to continue conducting fit-tests for our direct care team members.

“WORKNET went above and beyond,” said Jodi Weaver, Luthercare’s Director of Human Resources. “Not only did they train our registered nurses and managers from our campuses so they can provide proper fit-tests for our direct care team members, but on that very same day, WORKNET also completed actual N95 fit-tests for our registered nurse supervisors and licensed practical nurses who provide direct care! This flexibility and commitment to Luthercare is greatly appreciated.”

In addition, because of limited supply of fit-testing kits, WORKNET permitted Luthercare to borrow their fit-test kits so we could continue to fit-test our direct care teams – for the safety of both our employees and our residents.

## Personal Protective Equipment Donations

In the early days of the pandemic, the demand for personal protective equipment (PPE) exceeded the supply as everyone scrambled to get what they needed. Many of our partners, community members, and friends saw a need and responded generously by providing Luthercare with much-needed items. There were so many gifts given to our three senior living campuses, and we would like to recognize a few groups for their support. Luthercare is truly blessed to be able to count on our supporters at a time when the need for PPE was so great.



*Dr. Sardina, a local dentist, donated medical-grade masks and gloves to our Luther Acres Healthcare Center.*

Thank you to:

- Dr. Thomas Sardina of Sardina Dental Group, who generously donated PPE for our team members at Luther Acres.
- The Warwick High School graduating senior, who made and donated masks to our healthcare centers.
- Local businesses, church groups, Luthercare family members, and several residents, who volunteered in various capacities to make cloth masks. Some donated the fabric, others took the time to sew. Their willingness to help was greatly appreciated.
- The community at large, which sent us hundreds of homemade masks.
- Bird-in-Hand Fabric, which donated cloth masks with the help of Mennonite Disaster Services.

*A Warwick High School grad heading to Penn State (hence the blue colors) donated handmade masks.*





## Gratitude for Our Staff

### Stepping Up in a Time of Need

**Jen Balsbaugh is Assistant Director at Luthercare for Kids – Annville. When her childcare center was closed due to the pandemic, Jen could have gone home and waited it out. But that is not what she did.**

"I just wanted to work," said Jen.

From April through June, Jen stepped into a full-time housekeeping position where her sole responsibility was to sanitize railings in the Luther Acres Muhlenberg Apartment Building. She averaged 12 miles a day on her feet and said it was a great opportunity to stay active.

Working at Luther Acres instead of in the childcare center allowed her to see a whole different side of the Luthercare communities. "I met some really nice people," Jen said. "Residents were still out and about in the beginning, and everyone I met was super nice. They were so appreciative and kept saying, 'thank you for keeping us safe.'"

The experience opened Jen's eyes to how serious the pandemic was, but she found hope in seeing the people who recovered.

Tia Bergman, Annville Center Director, was not surprised by Jen's selflessness. "It's her work ethic," Tia explained. "I really noticed it when I was out with COVID-19 and then on leave due to medical issues. Jen did double-duty. You can tell she cares about the children."

Jen wasn't the only staff member who stepped into a different role. Luthercare for Kids Mentor Melissa Salgado became an Activity Assistant at Spang Crest in Lebanon during the pandemic, working there from the end of March 2020 until August.

According to Karen Kreiser, Activity Manager, "Melissa performed just like an Activity Assistant, providing room visits and room-bound games to the residents in the healthcare building. She was very artistic and created craft projects for the residents to complete. She is also bilingual, which was nice for one of our residents whose native tongue is Spanish. Melissa always took time to visit with her."



Jen Balsbaugh,  
Assistant Director  
Luthercare for Kids –  
Annville

Melissa Salgado,  
Luthercare for Kids  
Mentor



Like Jen, Melissa decided to step outside her usual role when her duties as a mentor to Family Child Care Providers were paused, as result of statewide-mandated closures. She wanted to interact and connect with the residents since their loved ones could not be there physically. "I really enjoyed spending time with the residents," she said. "I loved sitting with them and just talking.

"This pandemic really affected the residents emotionally," she continued. "Some residents did not understand completely why their loved ones could not come see them. At times, I felt their sadness and felt emotional myself."

Melissa and her family experienced the heart-ache of this pandemic firsthand – her father passed away in December 2020. "I was not able to see my father, only talk to him," she explained. "It was not easy for my father when we weren't able to be there physically, so I know that's how the residents were feeling."

We are thankful for Jen, Melissa, and so many other employees who stepped in to fill countless needs in 2020 and continue to go above and beyond in 2021.



## Checking In With Residents

When nonessential team members were asked to work from home, several took on the responsibility of making weekly check-in calls to Independent Living residents at St. John's Herr Estate and Luther Acres to see how they were faring and discover any issues. We also reminded them of basic guidelines for health and safety for all. The Sales and Marketing and Philanthropy teams, as well as other departments, assisted in the effort, and the calls were received with genuine thanks.

We heard questions we expected – How do we receive things from our families? Is the nurse call system still in operation? – and some concerns. Some of the comments we received during the check-in phone calls included:

**“We so much appreciate these calls.  
We know we are connected.”**

**“I am happy to see people coming together and  
a return to patriotism. We have been so divided.  
Maybe this is bringing us together.”**

**“The team is doing a great job.  
We could not be in a better place.”**

**“Luther Acres is my family, and  
we will get through this together.  
We each need to do our part.”**



There was a calm assurance that permeated the calls, evidence of people who have lived through much and were facing the challenge, with some anxiety, but mostly with calmness and surety.

**Keep calm and carry on, indeed.**

# Unity

2020 was challenging for Luthercare for Kids and Systems Aligned in Learning. Our programs had to adapt and react to changing guidance from the State of Pennsylvania and the Centers for Disease Control in a strong effort to take care of local children so their parents, many of whom were essential, could continue serving our community during a time of need. The following are just a few stories highlighting the many ways our team members went above and beyond to continue to serve.



## Connecting During the Closures

As the impact of COVID-19 reached our area, Luthercare for Kids leadership closely followed the state and local decisions in regard to any closures, and on Monday, March 16, the governor ordered all child care centers in Pennsylvania to close their doors. In addition, the Luthercare for Kids mentors who work with our Systems Aligned in Learning (SAIL) partnership suspended all in-home provider visits in the counties we serve.

Despite this, our Luthercare for Kids teachers and mentors adapted and continued to stay connected with families and Family Child Care Providers throughout the pandemic. They utilized new technology to communicate with each other from a distance, and shared updates, photos, and lessons in an effort to stay involved with the families and children they serve.

Several teachers delivered activity packets and worksheets to their students' homes. Some team members, including teachers and nutrition coordinators, recorded themselves reading books to students and shared uplifting messages of support with the common refrain, "We can't wait until we can see you again!"



Parents also shared photos of their children at home, learning new skills and activities, or spending time outdoors. For the Luthercare for Kids team, it was a joy to see their smiling faces.

Our SAIL mentors, who are used to going to the site of Family Child Care Providers to provide guidance and free resources, paused all in-person visits and pivoted to help direct these providers through uncharted waters, such as closing their sites during the pandemic or applying for unemployment benefits.



In addition to communicating with providers regularly, the SAIL partners continued to provide ongoing support, such as individualized social services, mentorship, nutrition outreach, physical activity education, and mobile early literacy education. SAIL also delivered hand sanitizer, which was hard to obtain during the early days of the pandemic, to providers.

"Our SAIL mentors did a really good job of adapting to the pandemic and finding ways to help local providers," says Lorita Valente, Executive Director of Community Programs. "A couple of the providers closed, but there were others who opened during the pandemic to provide care to the children of essential workers." When these Family Child Care Providers reopened, our mentors were there to help providers adhere to safety procedures and social distancing policies. This allowed them to operate safely and get their businesses back up and running while providing a valuable community service.



## A Drive-thru Mother's Day Celebration

In May 2020, the leadership from Luthercare for Kids – Marietta and Community Bible Church, which is home to the child care center, joined together to host a drive-thru Mother's Day parade and celebration to bless the families who attend the center.

Families were greeted by smiling and waving team members, holding signs with uplifting messages such as, "We Miss You" and "We're Praying for You." They received Mother's Day flowers, educational activity bags, and a food box.

"We were excited to partner with Luthercare for Kids to provide this fun event for the families," said Cindy Gardner, Children's Ministry Director at Community Bible Church. "One of our Core Values is 'Reaching Out,' and this was a great opportunity when we were both shut down to still connect with the families. We were excited to bless these families with flowers, food, music, and a little candy for the kids.

"Your team was able to provide them with educational items, and it was great to see the teachers connecting with the kids. It was clear that they missed each other," Cindy said.



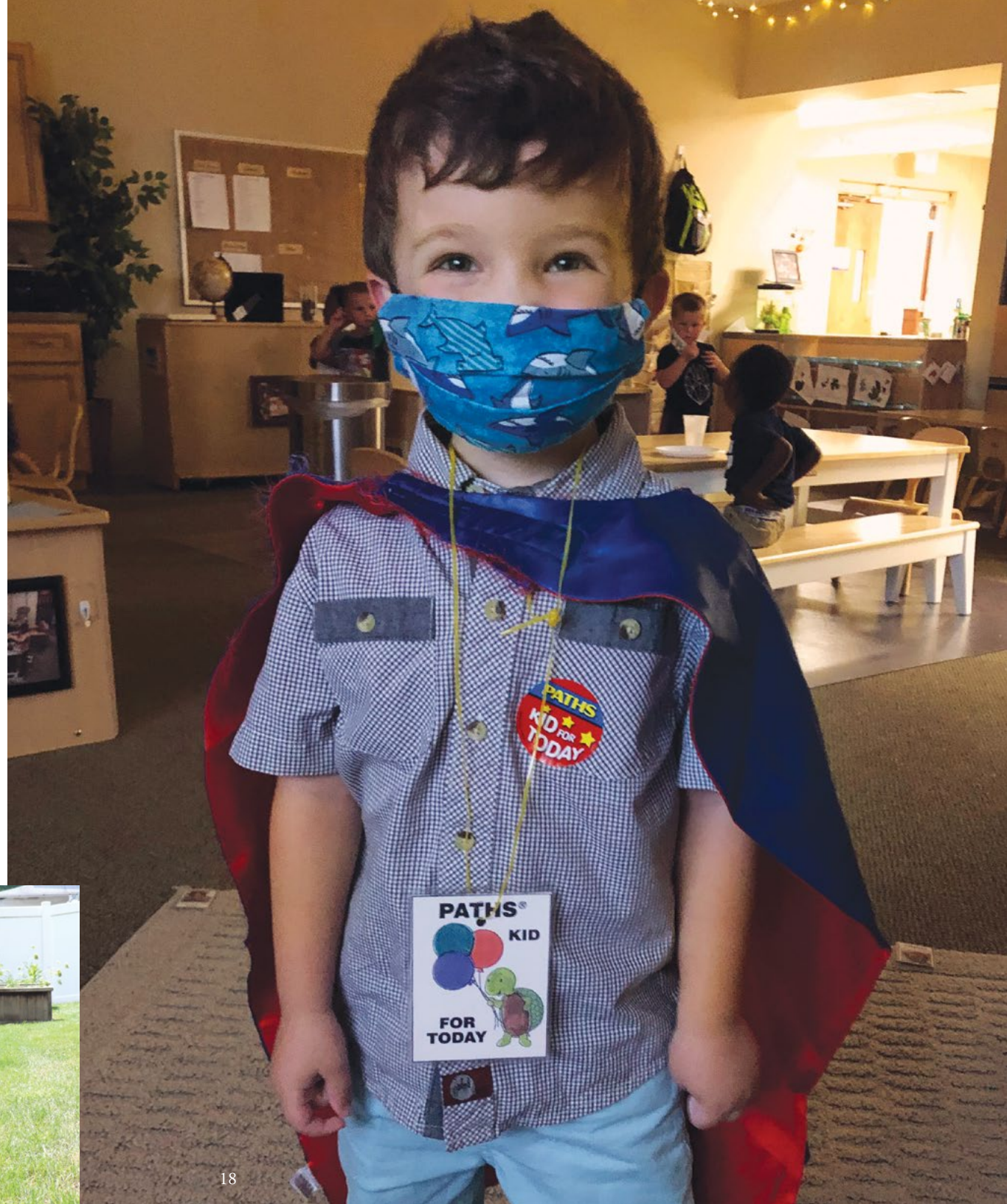


# Unity

## Reopening & Adapting

After polling families to determine their childcare needs, our early learning centers prepared to open in the summer of 2020. The Marietta and Reamstown centers both opened on July 6, with the Annville center following on August 17. All centers followed Pennsylvania Department of Human Services and Centers for Disease Control and Prevention (CDC) guidelines for COVID-19 health and safety protocols.

In their lesson planning, teachers incorporated more outdoor activity time, and the Annville center added some wonderful new outdoor sensory stations for the children to enjoy (shown below). Parents and children adapted well to the changes implemented to prevent the spread of COVID-19. This included new drop-off and pick-up procedures, including temperature screenings and mask-wearing, and limits to the number of personal items children could bring to the centers.





Likewise, the SAIL mentors and partners, who had adapted their work to assist Family Child Care Providers to address the emerging needs created by COVID-19, were beginning to visit providers again. Less of the work was done remotely, and the doors to the providers' centers slowly began to open, while following all CDC guidelines.



**Because of these efforts, parents were able to return to their workplaces, and children could benefit from the academic, social, and emotional skills they acquire through our early learning centers and the work of our SAIL partners.**

# Unity

## Reflections on Generosity

In April, our frontline staff's supply of PPE was running low. The Healthcare Center at Luther Acres was 10 days away from running out of isolation gowns – gowns worn by our dedicated team of heroes who care for our residents.

Glenn Beard, Luthercare Director of Church Relations and Pastoral Care, reached out to his colleagues in ministry, asking for volunteers who like to sew and might know how to make isolation gowns.

Amy Mozingo, a Lititz resident, had been sewing for most of her life and offered assistance. She assembled kits that included everything necessary to make an isolation gown. Those kits (160 of them) were then distributed to volunteers all over our region to be sewn together. As a result of the hard work and dedication of some two dozen volunteers, Luthercare had 160 new, washable, and reusable isolation gowns for our wonderful care teams at Luther Acres in Lititz and St. John's Herr Estate in Columbia.



*“What a blessing it is  
to see God at work  
in and through the lives  
of God’s people.”*

Glenn Beard,  
Luthercare Director of Church Relations  
and Pastoral Care

Glenn reflected on this verse from Corinthians as he considered the generosity of Amy and her volunteers:

You will be enriched in every way  
so that you can be generous on every occasion,  
and through us your generosity will result in  
thanksgiving to God. This service that you  
perform is not only supplying the needs of the  
Lord’s people, but is also overflowing in many  
expressions of thanks to God.

2 Corinthians 9:11-12



He continued, “As I reflect on what God has accomplished in such a short amount of time, I echo St. Paul’s words to the church in Corinthians, where he says that their generosity will result in thanksgiving to God!

Because of the hard work and talents of this wonderful team of sewing angels, we were able to keep our staff safe as they did the important work they do. The impact of this generosity and work will be seen and felt for years to come as our staff proudly wear their new golden hero capes! What has been done here, as St. Paul says, is ‘not only supplying the needs of the Lord’s people, but is also overflowing in many expressions of thanks to God.’”



Emily Dickinson said hope “perches in the soul” and “never stops - at all.”

2020 was a testament to the importance of hope during difficult times. Hope can be a small flicker that wants to believe or a burning certainty that things will surely get better.

What's truly wonderful about this unassuming, one-syllable word is that little and big acts can make it grow where it didn't exist a moment ago. So many gestures, big and small, gave us hope during the pandemic, and we needed every one of them. Because, without hope, it's impossible to be strong.

*Hope*



# Hope

## Heroes Program Recognizes Frontline Staff

Our team members truly went above and beyond in 2020. Under normal circumstances, working in healthcare can be tiring and difficult, but the struggles of the COVID-19 pandemic made the work physically and mentally exhausting.



To recognize and appreciate our Healthcare Heroes – nurses, aides, support staff and more – Luthercare established a special “Heroes Program” in 2020. The program had three components:

- Hourly employees working in locations with COVID-positive cases received “Hero Pay” added to their regular hourly rate.
- They also earned a “Hero Day” for every 160 hours worked per month, which could be used as time off or cashed out at the end of the year.
- For every 80 hours worked in a pay period, they received an entry in a raffle for a “Hero Getaway” – \$5,000 toward a vacation of their choice!

Luthercare's Heroes Program was born out of discussion among the Luthercare Leadership Team as they looked for ways to recognize the difficult and exhausting work our direct caregivers were providing during the dark days of this pandemic.

Carl McAloose, Luthercare President and CEO, explained that the team wanted and needed to provide something more to staff than purely financial considerations for working above and beyond on a daily basis. As they looked at the “normal” things they were missing in 2020, not just within the organization, but also in their personal lives, it led to thoughts about what kind of vacation those who work in healthcare would hope for when the pandemic ends.

In January 2021, two Hero Getaway raffle winners were selected and awarded their \$5,000 prize – Heather Craig, a licensed practical nurse in the Luther Acres Healthcare Center, and Brenda Murphy, a licensed practical nurse in the Luther Acres Personal Care community.

Both Heather and Brenda expressed shock and delight upon learning they were the recipients of the Hero Getaway prize.

"Hero Getaway" winner Brenda Murphy (center) is shown with Luther Acres Executive Director Craig Shelly (left) and Personal Care Administrator Heather Dennis.



"I was so speechless, and I honestly had forgotten all about the Hero Getaway prize," recalls Brenda. "It's been a crazy year, and there are so many people who deserve this. Our team is amazing here, and our team is a family. They are wonderfully supportive, and I feel very lucky."

Brenda, who has worked at Luther Acres for five years, says she's still thinking about what she might do with the prize. She and her husband have discussed taking a trip and doing something special together when there are fewer COVID restrictions.

Winner Heather Craig appears second from left, alongside (from left) Luther Acres Healthcare Center Director of Nursing Lisa Keppley, Healthcare Center Administrator Mark Kessler, and Luther Acres Executive Director Craig Shelly.

For Heather, who has worked at Luther Acres since 2018, winning the prize was equally surprising, and she's also still deciding how she will use the prize money. Through the pandemic, Heather has navigated distance learning for her five children and picked up double shifts or extended hours when needed at the skilled nursing Healthcare Center. The challenges of working through the pandemic and losing beloved residents to COVID-19 "has been really hard," she says. But the sense of teamwork and how much the staff cares for the residents and their families – on top of their own families – is inspiring.

The Luthercare Leadership Team congratulates and thanks our Hero Getaway recipients. "We hope the winners will truly enjoy the time away and the pride they feel for the care they provided during this truly difficult time," Carl says.



## Moving Forward

### New Partner Joins Your Neighborhood Connection

In 2020, senior officials for Luthercare, Moravian Manor Communities, and Pleasant View Communities announced a new partnership with Pleasant View Communities becoming part of their jointly owned and operated home care agency, Your Neighborhood Connection.



Carl McAloose, CEO of Luthercare; J. David Swartley, CEO of Moravian Manor Communities; and Jonathan Hollinger, CEO of Pleasant View Communities each share in the mission, benefits, and importance of home care and in-home supportive services to each of their communities, as well as the surrounding area.

According to Carl, "Having another excellent partner join Your Neighborhood Connection enables us to more fully care for not only our individual resident communities, but also bring additional high-quality resources and caregivers to the greater Lititz area and surrounding communities. I am personally thrilled to have Pleasant View share in our collective vision!"



# Hope

## Luther Acres Residents Make Noise and Show Support for Team Members during 'Community Clamor'



During the height of the pandemic, when so many businesses were shuttered and people were asked to stay home, frontline workers left their homes and went to work every day because they were needed. To thank them, we saw people around the world stand outside at the same time each day to raise their voices, and even their pots and pans, to say thank you to those essential workers.



Independent Living residents at Luther Acres organized their own "Community Clamor" event during a shift change to thank our healthcare heroes for their hard work, dedication, and commitment to keeping our communities healthy and safe!

More than 160 residents showed their support in April 2020 by cheering, holding up signs, and banging on pots and pans or playing musical instruments at several locations on campus, including the Healthcare Center and the Personal Care Apartment Building.







This deeply emotional and uplifting display of encouragement was a great blessing to Luthercare's frontline healthcare workers – reminding them just how much support they can count on from the Luther Acres community.



To all of our residents, thank you for your support and for reminding us that we are all in this **together**.





## HOPE FOR THE FUTURE:

### High School Nursing Scholarships

The Nursing Scholarship Program is one way Luthercare gives back to a profession that is so essential to its residents. Eight future nurses from school districts in Lancaster and Lebanon Counties applied for one of the \$1,000 scholarships last year.

*Luthercare President and CEO Carl McAloose is pictured with three of the 2020 Nursing Scholarship winners (from left), Alissa Brubaker, Manheim Central; Danielle Hackman, ELCO; and Marysette Velazquez, Lebanon. The other recipients were unavailable for a photo.*

The 2020 recipients were:

- Amanda Beck, Warwick
- Alissa Brubaker, Manheim Central
- Lindsey Burkett, Manheim Township
- Danielle Hackman, ELCO
- Carlie Martin, Warwick
- Nickea Metzler, Manheim Central
- Tenaya Metzler, Manheim Central
- Marysette Velazquez, Lebanon

These winners are all passionate about the nursing field and are continuing their education and professional development at Eastern University, Pennsylvania College of Health Sciences, Reading Hospital School of Health Sciences, West Chester University, and the University of Pennsylvania.

One of our own registered nurses, **Jessica Himes**, also received a nursing scholarship. Jessica had overcome great adversity to complete her RN program and works at the Spang Crest community in Lebanon. She is now completing her Bachelor of Science in Nursing degree, and this well-deserved scholarship will help her finish her education.

Luthercare's annual Nursing Scholarship Program reflects our organization's continuing commitment to quality care and the education of future healthcare professionals.

**We are so thankful to all of our generous donors who make this possible by supporting our Nursing Scholarship Fund!**



# Celebrating Milestones in a New Way

Celebrations were just one casualty of this pandemic. Weddings were postponed. Trips were canceled. But some celebrations just couldn't be stopped.

They just looked a little different.

Our team members and residents came up with wonderful ways to mark special occasions. There were socially-distanced, on-campus parades to celebrate birthdays, anniversaries, and holidays, along with fun, holiday-themed outdoor scavenger hunts and activities. In-person window visits and virtual visits, using FaceTime, Skype, Zoom and other means, became a routine way to connect one-on-one with loved ones in 2020.

And team members discovered meaningful ways to lift our residents' spirits during times of isolation, such as the Luther Acres Therapy team who did manicures and brought in snacks, plants and flowers on Mother's Day weekend for female residents at the Healthcare Center, or the family of one of our nurses at St. John's Herr Estate who put together individual Easter craft bags for each Personal Care resident.



A resident enjoys a Mother's Day window visit.



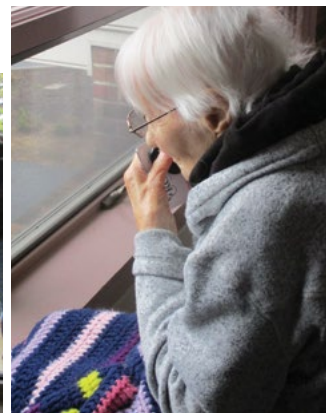
A Father's Day visit!



**Mary Pearsall**, a Luthercare Healthcare resident, enjoyed a special visit from her family to help her celebrate her 100th birthday!



Family helps **Esther Miller** celebrate her 100th birthday.



**Arlean Watson** celebrates her 97th with a window visit.

# Hope



## Meet the Garmans, Who Moved to Luther Acres During the Pandemic

Dick and Betty Garman joined the Luther Acres Priority Wait List in the fall of 2017 and enjoyed all the benefits that come with it, such as attending on-campus events and activities and use of the campus Wellness Center and pool. During that time, both enjoyed doing water aerobics several times a week at the Wellness Center and getting to know some of the residents.

The Garmans waited three years for their cottage, and they never expected to be facing a pandemic and move at the same time.

"Those three years were well spent," Betty said, referring to taking the time to gradually pare down items in preparation for their move. "And we met a lot of people during our time on the Priority Wait List, so when we moved in, we already knew many people. Now that I'm here and have more time, I'm enjoying the social aspect and will even more after the COVID restrictions are lifted."

The Garmans moved into their two-bedroom cottage, which they customized with a beautiful stone fireplace and mantle, in late September 2020. Because many events and activities in the general community were paused, the couple said the time allowed them to really focus on preparing for their move. After moving in, Dick and Betty had to quarantine in their cottage for two weeks, but they looked at this very positively. "We were able to concentrate on unpacking and settling in, and no one could come in and see the mess," Betty said with a laugh. "It was hard when people wanted to stop in, and I wanted to show people the cottage so much, but we will eventually be able to do that."



When the pandemic struck, they never reconsidered their move to Luther Acres – “not for a minute,” Betty said. “We knew there were cases here, but we understand why that was. We feel very comfortable here, and everyone is so helpful.”

With the increased positive cases of coronavirus in the greater community, Luther Acres made the decision in late November 2020 to once again tighten COVID-19 protocols on campus, which was not long after the couple moved in. This included restrictions on campus visitation, limits on group gatherings and closure of the campus Wellness Center. The Garmans were impacted during this time by the closure of the Wellness Center. However, they were appreciative of the ways Luther Acres continued to offer virtual wellness opportunities – such as yoga, morning stretches, and other programs shown on the campus' closed circuit TV channel. They tuned in from the comfort of their home.

Betty also took part in the Luther Acres Pen Pal program, established as a way to introduce new residents to current ones through letter writing. Since new residents couldn't meet other residents in person, this was a way to get connected.

Betty corresponded about four times with another resident who enjoys gardening and who happens to have a garden plot right next to theirs at the Horticulture Center! Both avid gardeners, the Garmans look forward to gardening at the Luther Acres Horticulture Center, and have two plots reserved.

While Dick continues to work part-time in auto sales, he and Betty both look forward to volunteer opportunities with Luther Acres. Betty especially has a long history with Luther Acres, volunteering for many years in the skilled nursing Healthcare Center.



This included playing bingo with residents, transporting residents to and from the salon, and helping residents garden in raised beds in the Healthcare Center courtyard. Their three children also volunteered with her from time to time, and their daughter worked in the Luther Acres Dining Services Department as a teenager. Betty's mother, Mary Kaylor, benefitted from Luthercare's Benevolent Care Fund after she moved from her campus apartment to the skilled nursing center. This fund provides support to those who, despite careful planning, outlive their financial resources. Betty also was involved in the “Walk of Ages,” an event designed to raise funds for Luther Acres and other local senior living communities by getting sponsors for the walk. Betty, her daughter, and two granddaughters took part and raised more than \$1,000 for Luthercare's Benevolent Care Fund. She continued to volunteer here in various ways after her mother passed away in 2001.

Dick and Betty celebrated their 60th wedding anniversary on October 1, 2020, and as a sign of the times, friends, neighbors and family members organized a drive-by parade to recognize them!

“It really feels like home here,” said Dick. “I’m very happy and enjoy having less responsibilities and more time to ‘putter’ every day.”

# Board & Leadership

## Compliance & Ethics Committee

Rev. Glenn A. Beard, Jr.  
Blake S. Daub  
Ryan Fisher  
Joan Harrold, MD  
Carl R. McAloose  
Matthew C. Oathout  
Kristen M. Oleary  
Marissa Picchini  
Tammy Schucker  
Todd S. Stewart, Esq.

## Executive Committee

Todd S. Stewart, Esq., *Chairperson*  
Atty. James Devine  
Rev. David R. Fisher  
Stephen M. Fritz  
Rev. Thomas E. McKee

## Financial Advisory Committee

David Stoudt, *Chairperson*  
Keith Boyer  
David R. Bradbury  
Carl R. McAloose  
Matthew C. Oathout  
Marissa Picchini  
N. Steven Riker

## Governance Committee

Stuart Smith, *Chairperson*  
Todd S. Stewart, Esq.

## Strategic Planning Committee

Stephen M. Fritz, *Chairperson*  
Rev. Glenn A. Beard, Jr.  
Blake S. Daub  
James Devine  
Rev. David R. Fisher  
Ryan Fisher  
Joan Harrold, MD  
Mark Kandrysawtz  
Carl R. McAloose  
Rev. Thomas E. McKee  
Matthew C. Oathout  
Kristen M. Oleary  
Marissa Picchini  
Tammy Schucker  
Todd S. Stewart, Esq.

## Luthercare Leadership

Carl R. McAloose, President & CEO  
Marissa Picchini, *Chief Financial Officer & Treasurer*  
Blake S. Daub, *Senior Vice President – Human Resources & Administrative Services*  
Matthew C. Oathout, *Senior Vice President – Operations*  
Kristen M. Oleary, *Vice President – Marketing & Development*  
James P. Walko, Jr., *Controller*  
Daniel Deitzel III, *Executive Director - Spang Crest*  
Anita Martin, *Executive Director - St. John's Herr Estate*  
Craig Shelly, *Executive Director - Luther Acres*  
Lorita Valente, *Executive Director - Community Programs*  
Rev. Glenn Beard, Jr., *Director - Church Relations & Pastoral Care*  
Mark Diffenderfer, *Director - Information Services*  
Ryan Fisher, *Director - Philanthropy*  
Amy Kenn, *Director - Communications*  
Tammy Schucker, *Director - Quality Assurance & Compliance*  
Jodi Weaver, *Director - Human Resources*  
Mark Kessler, *Administrator - Luther Acres Healthcare Center*  
Trisha Waters, *Executive Assistant*

## Our Faith

*We proudly celebrate our Lutheran heritage and commitment to humbly serve, while welcoming individuals from all faiths and traditions.*



## Board of Directors



Keith Boyer



David R. Bradbury



Oneida DeLuca



Atty. James Devine



Rev. David R. Fisher  
*Assistant Secretary*



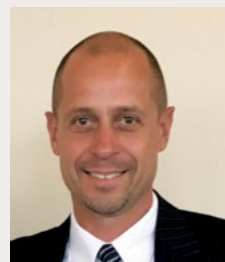
Stephen M. Fritz  
*Secretary*



Joan Harrold, MD



Mark Kandrysawtz



Bernard J. LaPine, Esq.



Megan Lecas



Rev. Thomas E. McKee



Dr. Raymond A. Millen



Stuart Smith



Todd S. Stewart, Esq.  
*Chairperson*



David Stoudt

## Our Values

**Compassion** – We are attuned to the needs of others, seeking opportunities to make a difference in the lives of the people we serve.

**Integrity** – As individuals and as an organization, we act in alignment with our values, operating as a connected and harmonious whole.

**Teamwork** – We work together as a team, recognizing, embracing and rejoicing in the collective power of our many different gifts.

**Connection** – We honor connectedness inside and out. We welcome and initiate partnerships with complementary organizations and individuals, recognizing that together, we can more powerfully impact the communities we serve.

**Learning** – We enhance our ability to advance and adapt as an organization and as individuals through our ongoing commitment to continuous learning and discovery.

# Balance Sheet\*

December 31, 2020

## Assets

Current assets	\$11,541,797
Restricted investments – long term	\$4,282,600
Property and equipment	\$65,858,344
Assets whose use is limited	\$18,654,250
Statutory minimum liquid reserves	\$3,099,000
Other long-term assets	\$392,550

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<b>Total Assets</b>	<b>\$103,828,541</b>
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## Liabilities

Current liabilities	\$11,377,952
Long-term liabilities	\$85,203,618

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<b>Total Liabilities</b>	<b>\$96,581,570</b>
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## Net Assets

Net assets with donor restrictions	\$2,616,185
Net assets without donor restrictions	\$4,630,786

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<b>Total Net Assets</b>	<b>\$7,246,971</b>
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<b>Total Liabilities and Net Assets</b>	<b>\$103,828,541</b>
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## Stewardship Responsibility Note

Our goal as a not-for-profit organization is to have the resources available to fund the following mission needs: charitable services, periodic operational shortfalls, investment in property and equipment, program enhancements and future growth. Your contributions are essential to help provide these resources.

*\*The summarized balance sheet and statement of changes in net assets were derived from the audited financial statements.*



# Statement of Changes in Net Assets\*

Fiscal Year 2020

## Revenue

Net direct service revenue	\$44,167,057
Contributions	\$796,625
Realized investment income	\$3,750,305
Trust and deferred gifts income	\$145,984
Other	\$2,471,525

<b>Total Revenue</b>	<b>\$51,331,496</b>
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## Expenses

Salaries, benefits and contracted services	\$25,427,014
Depreciation and amortization	\$8,377,288
Bond interest and fees	\$1,322,969
Other expenses	\$18,962,721

<b>Total Expenses</b>	<b>\$54,089,992</b>
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<b>Operating Loss</b>	<b>(\$2,758,496)</b>
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<b>Unrealized Losses on Investments</b>	<b>(\$1,076,152)</b>
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<b>Unrealized Losses on Interest Rate Swap</b>	<b>(\$1,485,655)</b>
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<b>Change in Net Assets</b>	<b>(\$5,320,303)</b>
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<b>Investment in Property and Equipment</b>	<b>\$5,879,087</b>
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## Benevolent Care

Uncompensated cost above reimbursement from Medicaid for residents living in skilled nursing care	\$8,062,000
Assistance to residents in personal care and independent living	\$1,211,000
LutherCare for Kids Early Learning Center scholarships	\$117,000

<b>Total Benevolent Care</b>	<b>\$9,390,000</b>
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## Marissa Picchini Joins Luthercare as Chief Financial Officer and Treasurer

Luthercare is pleased to announce that Marissa Picchini, CPA, joined the Luthercare team as Chief Financial Officer (CFO) and Treasurer, effective June 15, 2020.

Marissa comes to Luthercare with over 20 years of financial experience within both public accounting and private industry, specifically in healthcare and supply chain.



She was a senior manager with Baker Tilly and also worked for MMQ Accountants/Consultants and PricewaterhouseCoopers, LLP.

Marissa most recently served as the CFO with Harkness Logistics Holdings-Kane Logistics, Inc., a private equity-backed, third-party logistics company. She is a graduate of The University of Scranton, where she earned her Bachelor of Science in Accounting. She earned her Six Sigma Green Belt Certification from Villanova University and is a member of AICPA/PICPA.

# Hope

## Philanthropy Highlights

Philanthropy, by its very nature, is a hopeful invitation. When we give, we join together in ensuring a better future for our family, friends and neighbors.

**2020 was a challenging year and required quite a bit of creative thinking as many events had to be put on hold. We adapted, and we'd like to recognize the ways your continued generosity helped us move forward.**

### COVID-19 Relief Fund

In 2020, the Philanthropy Office established a COVID-19 Fund to help with the unexpected and increased costs associated with our response to the coronavirus. Our donors rose to the occasion to meet the need and gave over \$45,000 for the COVID-19 Relief Fund. The gifts helped us purchase much-needed personal protective equipment (PPE) and contactless screeners for our communities. Our frontline team members were well-equipped with PPE for the resurgence of the virus over the winter months, and our communities benefitted because of these generous gifts.



We continue to receive donations from our residents and the local community. Their gifts help our team members and residents in many ways – during the height of the pandemic, they also helped cover increased costs related to the care of our residents affected by COVID-19.





## COVID-19 Relief Fund Monetary Donations

June M. Adams  
Mary Jo Aho  
Mary Lou Balmer  
Nancy Bean  
Darlene Bechtel  
Don & Helene Beck  
Rose Braungard  
Claire Brenner  
Elro Brink  
Bob & Sherelyn Bruhn  
Annette M. Burwell  
Sarah Challenger &  
Oren Spangenburg  
Rita Cooper  
Ken & Janet Craley  
Lew & Deb Demler  
Nancy Denlinger  
Doris & Larry Donmoyer  
Mary DuBetz  
Margaret A. Eachus  
Frances Edwards  
Valerie Feller  
Carole Fredericks  
Sandra Frey  
Jim & Sue Fritz  
June Fry  
Glenn & JoAnn Gehman  
Wilma Graham  
Bonnie Grater  
Vince & Carol Groff  
Claude Grube

Glenn & Barbara Grunenberger  
Rita Gutshall  
Joyce Heinaman  
Helen Heron  
Mary Ann Herr  
Daisy Hess  
Beverly Hofsass  
Leslie Hopman & Dianne Kline  
Martha H. Hostetter  
Ken & Janice Jenkins  
Mary Lou & Fred Keller  
Michael & Irma Kelly  
Sandra H. Klick  
Lee & Marcia Klopp  
John & Rosemary Krill  
Marion Kutz  
Jean Lacey  
Hildegard P. Lamparter  
Susan Landis  
Franklin & Vivian Lane  
Jean Lannigan  
Sundae Lausch  
Stephanie Lavenberg  
Kathleen Leese  
Shirley J. LeFevre  
Jim LeFevre  
Carol A. Leibfried  
Linda M. Leidy  
Joan E. Leinhauser  
Stephanie Lichty & Linda Forest  
Ruth A. Lohmeyer  
Paul E. Long  
James & Beverly Maddox

Larry & Judy Meckley  
Sophie Mercurio  
Jim & Amy Miller  
Emily Miller  
Larrie & Emma Miller  
David Myers & Gail Benner  
Ethel J. Neus  
David Newall & Judy Singer  
Dot & Jim Nissley  
Nancy W. Odell  
Carol Lynn Orr  
Bill & Jean Patterson  
Chester & Geraldine Raber  
Thomas &  
Jacqueline Rauenzahn  
Austin & Rosella Rich  
Ernst & Ruth Rinder  
Patricia Rodgers  
Albert & Ruth Rogers  
Barbara Ross  
Helen Row  
Ruth S. Ruffhead  
Jean M. Rutter  
Gunter & Marlene Samuelson  
Martina Schmid  
Ann Sears  
Rosemarie Vilma Seminara  
Don & Pat Shaub  
Eleonore I. Shay  
Laurence & Doris Shirck  
Gloria Shober  
Janet L. Short  
Arthur & Janet Siegler

Phyllis S. Singer  
Arlene L. Slabach  
Chuck & Krys Slavik  
Barbara Slotter  
Deidre Smith  
Marie Smith  
Joanne Snavelly  
William & Patricia Snyder  
Oren E. Spangenburg  
Allison & Don Spencer  
Shirley Stanton  
Phyllis Sterner  
Pat Sullivan  
Sue A. Suloff  
Marjorie N. Sylvis  
William Teats  
Audrey Thoms  
Winnie Wagner  
Gary & June Weaver  
Donald & Janice Weaver  
Jean M. Weaver  
Shirley J. Webb  
Carole Weidman  
Nancy L. Weiss  
James & Marlene Whitehead  
Terrence L. & Lenoir J. Wible  
Chuck & RuthAnn Williams  
Susanne Wragg  
Rose Marie Wyneken  
Sam & Ethel Youse  
Bob & Betty Yuill  
Anonymous

## COVID-19 Relief Fund Gifts-In-Kind

Alec Ashcroft  
Bird-in-Hand Fabric  
Dolly Brown  
Daisy Data  
Emerald Foundation  
Garland Carpet  
Hospital Health System  
Association of PA  
Masonic Hospice  
Amy Mozingo  
PA Health & Wellness  
Penn Manor High School  
Rockport Colony  
Sardina Dental Group  
Kathy Snavelly  
State Farm Insurance – Lebanon  
Willow Valley  
Retirement Communities  
Rob & Stephanie Witt

We are grateful for these generous donors who supported our COVID-19 response with valuable in-kind gifts for our frontline healthcare workers. Many of these gifts included donations of personal protective equipment (PPE), including N95 masks, disposable isolation gowns, gloves, face shields, and more.

# The Spirit of Philanthropy

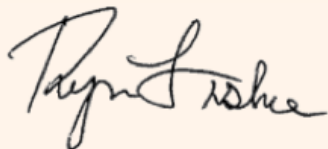
Thank you to all of our donors who helped bring our mission to life in 2020. You made it possible for Luthercare to provide more than \$9.3 million in benevolent care and uncompensated care to residents in our senior living communities and to children and families who participate in our early learning programs.

The following pages feature the many names of those who are at the heart of Luthercare – our donors! During a challenging year, you stood by us and continued to generously support those in our care. Tribute gifts made in honor or memory of loved ones throughout the year, planned gifts, annual gifts, and bequests all come together to enable us to reflect Christ's love through service to others.

We celebrated tribute gifts with luminaries in our Lights of Luthercare program this past December.

Many thanks to everyone for your generous support throughout the past year! We joyfully receive and appreciate all gifts of all amounts and for all purposes. We celebrate this opportunity to publicly acknowledge your spirit of caring.

In Service,



Ryan Fisher,  
Director of Philanthropy



## Tributes – Honor Gifts

### All First Responders

Carolyn S. Hayes

### ALL Staff (Administration, Food Service, Maintenance, & Grounds Crew)

Sundae Lausch

### All the Folks Here at “Home” at Luther Acres

Daisy Kuhfeldt

### All Those Who Work for the Christmas Bazaar

Michael & Irma Kelly

### Betty & Robert Bee

Ethel J. Neus

### Nathan Boyd

Dave & Pat Heisey

### Howard Brosnan

M. Virginia Musser

### Beth Bucher

Ernst & Ruth Rinder

### Dianne Burkholder

Joanne Snavelly

### Rev. Walter Cleckley's Retirement

Rev. Paul & Martha Baranek

Peter & Jane Brye

June Fry

Ernst & Ruth Rinder

Gunter & Marlene Samuelsen

### Jennifer Cooper

M. Virginia Musser

Joanne Snavelly

### Lily & Katie Corvelle

Anne Corvelle

### Walter & Lois Dayett – Parents-in-law

Chaplain Dione Klepetka

### Dedicated & Hardworking Luthercare Team Members

Matt Oathout

### John “Jack” Evans – WWII Veteran

Townhome 2<sup>nd</sup> Floor

### Family & Friends

Nancy L. Weiss

### Dick & Betty Garman

Melissa Dom

### Diane P. Gegg & Julia Connor – Daughters

Darla Lamoureux

& Charles Allen

### Great-Grandson, August

Sam & Ethel Youse

### Charlie Grim – WWII Veteran

Townhome 2<sup>nd</sup> Floor

### Don Haverstick

Scott & Amy Selheimer

### Diane L. Hay

Ernst & Ruth Rinder

### Liam Hay

Diane L. Hay

### Healthcare Employees & Housekeeping

Emma Jean Dillinger

### Healthcare Workers

Anonymous

### Aimee Hebener

M. Virginia Musser

### Amanda Heiser

Joanne Snavelly

### Stephen Herndon

Joanne Snavelly

### Heather Hildebrand – Fighting ALS

Sarah Challenger &

Oren Spangenburg

### Hospice Employees Who Support Healthcare

Carole Fredericks

### Kelly Hossler

M. Virginia Musser

### Housekeeping Employees

Emma Jean Dillinger

### Deb Keener

Joanne Snavelly

### Dick & Barbara Kline

Gunter & Marlene

Samuelsen

### Paris Leming

M. Virginia Musser

### Eleanor, Anne Marie, Annabel & Mason Lichty

Lt. Colonel & Mrs. Michael

Lichty, USAF, Ret.

### Luther Acres Healthcare Administrative Employees

Carole Fredericks

### Luther Acres Healthcare Aides

Carole Fredericks

### Luther Acres Healthcare Cleaning Employees

Carole Fredericks

### Luther Acres Healthcare Kitchen Employees

Carole Fredericks

### Luther Acres Healthcare Laundry Employees

Carole Fredericks

### Luther Acres Healthcare Maintenance Employees

Carole Fredericks

### Luther Acres Healthcare Nurses

Carole Fredericks

### Luther Acres Healthcare Workers

Emma Jean Dillinger

Rick & Donna Schoenberger

Anonymous

### Luther Acres Staff

Mary Ann Herr



## Tributes – Honor Gifts

### **Dennis Mohn**

Joanne Snavely

### **Muhlenberg Personal Care Staff**

Anonymous

### **Kevin Mull**

Joanne Snavely

### **R. Alice Murray's Birthday**

Ken & Janet Craley

### **My Family**

Doris G. Rittenhouse

Barbara Ross

### **My Family – in Thanks**

Helen Heron

### **My Grandchildren**

Patricia Rodgers

### **My Grandchildren – Brittany,**

### **Casey, Tyler, & Nathan**

Mrs. Pat Lamb

### **My Granddaughter, Erin Shober, and her High School Graduation**

Gloria Shober

### **My Grandson, Jacob Dicks' Graduation**

Kay Dicks

### **Ethel J. Neus**

Robert & Betty Bee

### **J. C. Nuss Family**

Joan Nuss

### **Our Children**

Lee & Marcia Klopp

### **Our Children & Grandchildren**

Doris & Larry Donmoyer

### **Our 5 Children, 5 Grandchildren, & 5 Great-Grandchildren**

James & Marlene Whitehead

### **Our Families**

Kent & Lois Hagedorn

### **Our Grandchildren – Hannah, Tom, Rowan, & Ryder**

Ken & Janet Craley

### **Our Grandchildren & Great Grandchildren**

Rod & Lorraine Bergstrom

Don & Mary Miller

### **Our Granddaughter**

Lee & Marcia Klopp

### **Our Life Together**

Glenn & JoAnn Gehman

### **Our Loved Ones**

Arlene & Earl Hibner

### **Melissa Paul**

M. Virginia Musser

### **Annamary Peters**

Lynn Foard

### **Helen M. Plackey**

Mrs. Bonnie Norris

### **Eileen & John Quinn**

Allison Spencer

### **Collean Riehl**

Ernst & Ruth Rinder

Joanne Snavely

### **Regina Robinson**

Ernst & Ruth Rinder

### **Becky Row**

Ernst & Ruth Rinder

Joanne Snavely

### **Carol Samara**

Anonymous

### **Lois Shadwell**

Debbie Moore

### **Meryl Singer**

Bruce Jurgens

David Newall & Judy Singer

### **Spang Crest Personal Care Staff**

David & Mildred Keefer

### **Bonnie Whitehead Stewart**

James & Marlene Whitehead

### **Marjorie N. Sylvis' Birthday**

William H. Goodman

### **Eleanor Tarbox**

Don & Judi Larkin

### **In Thanks to the Wertz & Crawford Families**

Helen Heron

### **The Cooks and Staff in Katy's Grill**

Townhome Apartments

### **The Cooks and Staff in The Round**

Sam & Ethel Youse

### **The Luther Acres Healthcare Workers and Administrative Staff**

Michael & Irma Kelly

### **The Staff at St. John's Herr Estate**

Lou & Anita Perrone

Barbara Slotter

### **John Wagner**

Anonymous

### **Nathaniel Wertz – High School Graduation**

Helen Heron

### **Sophia Wertz – College Graduation**

Helen Heron

### **Rose Marie Wyneken – for Helping in the Care of Don Haverstick**

Kay & Dave Hougendobler

Scott & Amy Selheimer

Craig & Becky Siebler

## *Leave a Legacy*

Each year, Luthercare is blessed to be the recipient of planned gifts given by donors who thoughtfully included us in their legacy planning. We're privileged to work with supporters looking to create a personal and mission-related legacy, and are thrilled to help them achieve their philanthropic goals.

Planned gifts given through an individuals' final estate plans, trusts, insurance policies, charitable gift annuities, or other giving vehicles can be unrestricted or designated to support a specific community – Luther Acres, Spang Crest or St. John's Herr Estate – or a specific program – Benevolent Care Fund, Childcare Scholarship Fund, or the Nursing Scholarship Fund. Planned gifts can also be designated to the Evergreen or Benevolent Care endowment funds.

If you are interested in discussing planned giving options, contact Ryan Fisher, Director of Philanthropy, at 717.626.1171, ext. 1644 or [rfisher@luthercare.org](mailto:rfisher@luthercare.org).

We remember these individuals who included us in their final estate plans and are greatly appreciative of their vision and commitment to Luthercare. Through their forward thinking, they have helped us accomplish our goals in 2020 and beyond.

**Rolland E. Bollacker**

**Richard F. Dengler**

**S. Eugene Heft**

**Elmer H. Henise, Jr. Trust Estate**

**Gunther C. & Johanna W. Holpp Memorial Endowment**

**Howard Larsen**

**Florence H. McKinney**

**Sara E. Snyder**

**Helen C. Sunday Endowment**

**Phyllis J. "Cookie" Will**

**June B. Witman**

# *The Spirit of Philanthropy*

## Tributes – Memorial Gifts

**Ken Adair**

Doris & Larry Donmoyer  
James & Beverly Maddox

**Doris A. Adams**

Sam & Ethel Youse

**Homer R. Adams**

June M. Adams

**Frederick Aho - Husband**

Mary Jo Aho

**All Luthercare Residents Lost  
Due to the Coronavirus  
Pandemic**

Kristen Oleary

**Bob & Violet Allwein**

Allison Kurtz

**Robert W. Arms**

Jeff & Michelle Wise

**Lena B. Atkins, in appreciation  
of Pastor Walt Cleckley**

Karen Michnya

**Lena B. Atkins,  
in appreciation of the staff/  
facility at Katy's Grill**

Karen Michnya

**Lena Atkins**

Miriam E. Horn

**Lois Aupperlee**

Annette M. Burwell  
Ken & Janet Craley  
Bill & Jean Patterson

**June F. Bailey**

Jim & Donna Bailey

**Jennie Baker**

Leta C. Fredricks

**Larry Balmer**

Mary Lou Balmer

**Paul E. Balmer**

Evelyn Balmer

**Clarence L. Barr**

Dottie Barr & Family

**Robert W. Beahm**

Charles F. Snyder Funeral  
Homes & Crematory

**Richard L. Beam, Sr.**

Sylvia J. Beam

**Sylvia J. Beam**

Melissa Dom  
Mary Lou & Fred Keller  
James & Beverly Maddox  
Francis & Beth Reading  
Doris G. Rittenhouse  
Susanne Wragg

**Robert Bean**

Nancy Bean

**James Beard**

Sundae Lausch

**James & Linda Beard**

Rev. Glenn & Lisa Beard

**Bill Bechtel**

Darlene Bechtel

**Jim Bechtel**

Darlene Bechtel

**Harold Bechtold**

Bill & Marty Waldrop

**Jane Ann Purcell Bee**

Peter A. Bee  
Robert & Betty Bee  
The Jens Family

**Kenneth & Emily Bennett**

Rick & Ginny Franke

**Dorothy E. Benson**

Brian & Young Benson

**Suzanne Bergen – Judi's sister**

Don & Judi Larkin

**Karl & Gertrude Bergner**

Eugene & Elisabeth Shiffer

**Ken Book – My Husband**

Dottie Book

**Norma J. Bortner**

Darlene Steely

**Bill Braungard**

Rose Braungard

**Beverly Breniser**

Darryl Breniser  
Doris & Larry Donmoyer

**Althea L. Brobst**

Mr. & Mrs. John E. Brobst

**Catherine "Kitty" Brown**

James & Beverly Maddox  
Betty Miller  
David Myers & Gail Benner  
Joanne Snavelly

**Robert & Marie Brown**

Jerry & Dottie Boas

**Frank & Laura Bucher**

Gerald & Janice Styer

**Brian Byerly**

John H. Byerly, Sr.

**Charles & Elsie Byerly**

John H. Byerly, Sr.

**Judy E. Byerly**

John H. Byerly, Sr.

**Barrett Caldwell**

Katharine S. Caldwell

**Jim Challenger**

Sarah Challenger

**David L. Cook, Sr.**

Ruth A. Lohmeyer

**Alan Cooper**

Rita Cooper

**Milton R. Cooper**

Helen W. Cooper – Wife

**Edward Carty**

Ruth Carty

**Erma M. Craley**

Donna Avery  
Arthur & Doris Barr  
Charles F. Snyder Funeral  
Homes & Crematory

**Gloria M. Cranford**

John & Sara Brinker  
Carol Cranford  
Joann Filepas  
George & Niki Gliptis  
Helen Heron  
Evan & Pamela Homan  
Jean Lacey  
Beth Mayberry  
M. Virginia Musser  
Jean M. Rutter  
Margaret Whitcraft

**Harvey Daubert**

Edie Greenawalt

**Karen Lee Dein**

Sarah Challenger &  
Oren Spangenburg  
M. Virginia Musser

**Colin DeLaney**

Chuck & Krys Slavik

**Leroy A. "Pete" Denlinger**

Nancy Denlinger  
Barbara Ross  
Darlene Steely

**Barbara Dennis**

Rick Dennis  
The Roy Family

**Joyce M. Derstler**

David Derstler  
Don & Pat Shaub

**Richard Dicks – Husband**

Kay Dicks

**Kathryn H. Diffenderfer**

Charles F. Snyder Funeral  
Homes & Crematory

**Mr. & Mrs. Vernon Dillman**

Charles S. Kopp, Jr.

**Frank & Mildred Downing**

Jerry & June Downing

**Marilyn & James Drummer**

Jacob & Carolyn Livingston

**Harold J. Ebright**

Rocco P. Savant

**Abby Eby – SJHE  
Housekeeping**

Anita Martin

**Willis & Marion Eckman**

Joan Nuss

**Millard P. Eppig**

JoAnne Eppig

**Bertha H. "Bertie" Erb**

June M. Adams  
Jeanette D. Hershey  
Perry & Cindy James  
Linda M. Leidy  
Betty Miller  
Barbara Ross  
Tim & Kathy Weber  
Sam & Ethel Youse

**Michael & Loretta Escolano**

William & Gloria Lennington

**Dennis C. Eshleman**

Audrey Eshleman

**Edward & Alice Eshleman**

Jack & Sue Miller

**Al Espensen**

Marcia G. Espensen

**Doris Evans**

Jack Evans & Family



## Tributes – Memorial Gifts

### Family & Friends we have lost

Bill & Carolyn Adams

### Carole Fies

Bruce & Sharen Albert  
Lester & Ruth Benner  
Linda Ebling  
Barbara Querry  
Barry & Nancy Snyder  
Sandra Uhler

### Irma & Henry Fischer

Bob & Joyce Fischer

### Betty Fisher

Ryan Fisher

### Janet Fisher

Arthur & Doris Barr

### Carolyn B. Fitts

Sarah Challenger  
& Oren Spangenburg  
Bob Fitts  
Patricia Fry  
Bonnie Grater  
David Myers & Gail Benner  
The Meier &  
Pryzbylowski Families  
Ernst & Ruth Rinder  
Gunter & Marlene Samuelsen  
Susanne Wragg

### George Floyd

Chester & Geraldine Raber

### James H. Foard, Jr.

Lynn Foard

### Carl Forrest Fox

Alan & Linda Beasley  
Andrew M. Fox  
Doris Neff &  
Sandy Neff Liscio  
Kathleen, James, Rebecca,  
& Matthew Shannon  
Rebecca Shannon

### Elizabeth “Betts” Freas

Robert & Ann Allen  
Sylvia J. Beam  
Doris & Larry Donmoyer  
June Fry  
David & Mary Ann Hoffman  
Joan Hoffman  
Edward L. &  
Ruth Coulson Jones  
James & Beverly Maddox  
Alan & Marguerite Miller  
Doris G. Rittenhouse  
Lawrence Serlin  
Gary & June Terriman

### Rev. Carl J. Frederick

Mr. & Mrs. Glenn Banner

### Bob Fredericks

His Loving Family

### Robert Fredericks – My Loving Husband

Carole Fredericks

### C. Marie Frey

Dennis & Barbara Grumbine

### Evelyn Fritts

Leta C. Fredricks

### Florence Fritts

Leta C. Fredricks

### Rev. Clyde Fry

June Fry

### David & Marguerite Fry – Parents

Carol A. Leibfried

### Harold C. & Martha K. Fry

Thomas Fry

### Suzanne Fry

Patricia Gerfen  
James & Beverly Maddox  
Betty Miller  
Joanne Snively  
Doris Wright

### Robert Gerfen

Patricia Gerfen

### Ed Ginder

Bertha J. Ginder

### Dorothy V. Goshert

Mildred Lucas

### Catherine Gould

Frank Gould

### Ruth Grasser

Leo Grasser

### Betty June Gray

Anne Marie Dyer

### Ben Greenawalt

Edie Greenawalt

### Mervin Groff

Daisy Hess  
Joanne Snively  
Rose Marie Wyneken  
& Don Haverstick  
Vincent “Vince” Groff  
Mr. & Mrs. Al Alsobrook  
Jane Dolan  
Jerry & June Downing  
Cyndie & Tim Hardy  
M. Virginia Musser  
David Myers & Gail Benner  
David Newall & Judy Singer  
Ernst & Ruth Rinder  
Robert Singer  
Mr. Clair E. Sprout  
Rose Marie Wyneken  
& Don Haverstick

### Luke K. Grubb

Ann W. Grubb

### Robert & Dolores Guthlein

David Newall & Judy Singer

### Carl A. Haberstroh

Arvilla Haberstroh, Wife

### George Hansalik

Ken & Janet Craley  
The Flood Group at  
Fulton Bank  
Patricia Fry  
Robert B. & Frances Gingrich  
Glenn &  
Barbara Grunenberger  
Joyce Heinaman  
Mary Ann Herr  
Daisy Hess  
Thomas & Amy Heth  
Bruce Hirte  
Linda M. Leidy  
Sheri Marshall  
Jamie Mazziotta  
Howard & Linda Messick  
Sherwood & Joyce Miller  
M. Virginia Musser  
David Myers & Gail Benner  
Bill & Jean Patterson  
Doris G. Rittenhouse  
Carol Samara  
Gunter & Marlene  
Samuelsen  
Joanne Snively  
Jim & Mary Ann Snyder  
Bac H. Tran  
Ursino Family  
Evor & Rose Warner  
Susanne Wragg  
Rose Marie Wyneken &  
Don Haverstick  
Mark Yarish

### Ruth Hare

Craig & LeeAnne Wagaman

### Doris Harnish

Linda Banks  
Paul & Anne Beardslee  
Mildred Bechtold  
Gary Klingman  
Helene Konrad  
Jean M. Rutter  
Anonymous

### Anne & Melvin Harry

Barbara Ross

### Norma Haverstick

Kay & Dave Hougendobler

### Howard “Pappy” Hay

Diane & Liam Hay

### Roger Hayes – My Husband

Carolyn Hayes

### S. Eugene “Gene” Heft

Ken & Janet Craley  
Patricia Fry  
Bonnie Grater  
Edward L. &  
Ruth Coulson Jones  
Gunter & Marlene Samuelsen  
Susanne Wragg  
Rose Marie Wyneken  
& Don Haverstick

### Charles & Mary Heiss – Parents

Michael & Karen Humbert

### Marlin F. Herman –

### My Twin Brother

Marlene Bowman

### Robert Heron – My Husband

Helen Heron

### Larry Herr

Mary Ann Herr  
Cindy, Mike, & Lisa

### Joe & Beulah Hess

Mrs. Carl Frederick

### Beatrice Hetherington

Cheryl Rheiner

### Donald Hilgert

Janet Hilgert

### Frank & Esther Hilgert

Janet Hilgert

# The Spirit of Philanthropy

## Tributes – Memorial Gifts

### **Bruce H. Hill**

Ken & Janet Craley  
Diana Hill  
His Children & Grandchildren  
Sandra H. Klick  
Lee & Marcia Klopp  
Larry & Judy Meckley  
David Myers & Gail Benner  
Bill & Jean Patterson  
Darlene Steely  
Waltraut Wegner  
James & Marlene Whitehead  
Susanne Wragg

### **Richard “Dick” Hinkle**

Norma J. Hinkle &  
Michele L. Hinkle  
Don & Mary Miller  
Albert & Claire Storm

### **Harry & Mary Hockersmith**

June B. Witman

### **Mr. & Mrs. Bob Hoefel**

James C. Bradley

### **Joseph E. Horn**

Miriam E. Horn

### **Joyce Horn**

Pr. Robert & Janet Kehrli

### **Albert & Beatrice Hostetter**

Martha Hostetter

### **Beatrice Hostetter**

James C. Bradley

### **Jay A. Hostetter**

Martha Hostetter

### **Elmer & Ruth Humbert – Parents**

Michael & Karen Humbert

### **Doris Hummel**

June M. Adams  
Mary Jo Aho  
Lisa Barton  
Charles F. Snyder Funeral  
Homes & Crematory  
Leta C. Fredricks  
Helen Heron  
Kathryn M. Herr  
Jeanette D. Hershey  
M. Margaret Herzer  
Daisy Hess  
Edward L. &  
Ruth Coulson Jones  
Kathleen Leese  
Linda M. Leidy  
Lise Lovecchio  
M. Virginia Musser  
David Myers & Gail Benner  
Thelma Pearson  
Fae L. Reber  
Don & Pat Shaub  
Pat Sullivan  
Rose Marie Wyneken  
& Don Haverstick  
Sam & Ethel Youse

### **Fred Hummel**

Alicia Halerz

### **Fred & Lenore Hummel**

Bruce & Trudy Shaner

### **Ruth J. Hyland**

Jim & Kay Nolt

### **J. Kenneth “Ken” Ibach**

Rev. Paul & Martha Baranek  
M. Virginia Musser  
David Myers & Gail Benner  
Joanne Snavelly  
Rose Marie Wyneken  
& Don Haverstick

### **Jane Ilgenfritz**

Rev. Donald & Kathy Lindman  
Joanne Snavelly

### **Todd Ingle – My Son**

Carolyn Hayes

### **William C. “Bill” Irvine**

Frank & Jennifer Di Noia  
Bonnie Grater  
James & Beverly Maddox  
Gary & June Terriman

### **Margaret Israel**

Tom Israel

### **Milton F. Jacoby**

Martha Hostetter

### **E. Mark & Mary H. Kaylor**

Dick & Betty Garman

### **Arline Kendig**

Sam & Kelly Beitzel  
Bill & Jean Patterson  
Jean M. Rutter

### **C. David & Jean M. Kleckner**

John H. Byerly, Sr.

### **Mr. & Mrs. Charles Kopp**

Charles S. Kopp, Jr.

### **Carl & Katheryn Kretzmann – Parents**

Deborah Kramer & Family

### **Carl & Katheryn Kretzmann**

Dave & Ann Kretzmann

### **Dolores Kudzinowski**

Sabina Ammons  
Ron & Ann Marie Capellini  
Patti Lehman  
Frank & Sharon Minella

### **Joseph & Dolores Kudzinowski**

Paul & Barbara Ezdebski  
Paul & Marielaine Kudzinowski

### **Wilma Kuhn**

Karen A. Kuhn

### **Louise Kurtz**

Bonnie Grater  
Joan Kurtz  
Joanne Snavelly

### **Connor LaFrance – Grandson**

Jerry & Dottie Boas

### **Howard B. Larsen**

Elizabeth K. Larsen

### **Helen Lauderman**

Leta C. Fredricks

### **Ethel Laughlin**

Dottie Barr

### **Anna T. Lavenberg**

Sarah Foote

### **Tom Leibfried - Husband**

Carol A. Leibfried

### **William C. & Myra Lennington**

William & Gloria Lennington

### **Polly Lichty**

Stephanie Lichty  
& Linda Forest

### **Brennan Lied**

Lee & Marcia Klopp

### **Lamar, Helen & Lee Lindenmuth**

Jane E. Lindenmuth

### **Ernest Lindquist, Jr.**

Anita Martin

### **Arnold Lohmeyer**

Michael & Irma Kelly

### **Eugene & Mildred Lohmeyer – My Parents**

Ruth A. Lohmeyer

### **Lois & Bud**

Edward L. &  
Ruth Coulson Jones

### **Jennie M. Long**

Gary & Linda Weidner

### **Marie B. Long**

Paul E. Long

### **Loved Ones**

Rev. Paul & Martha Baranek  
Rita Gutshall  
Marjorie N. Sylvis

### **Loved Ones Called to God**

Rick & Ginny Franke

### **Loved Ones We Lost**

Don & Mary Miller

### **Robert E. Lovett**

Marjorie C. Lovett

### **Ray E. Lowry**

Rosann Lowry

### **Nunzio Macaluso**

Carl & Marie McAloose

### **Helen A. MacBride**

Diane Zarr Ranson  
Gary & Kathy Clemens

### **Stella S. Manning**

Leta C. Fredricks

### **The Mauri & Wacykewych Families**

Robert & Pauline Mauri

### **Andrew Mercurio**

Wilma Graham  
Joanne Snavelly

### **Howard “Buzz” Messick**

Judy E. Hansalik  
Mary Ann Herr  
Ken & Janice Jenkins  
Michael & Irma Kelly  
Linda M. Leidy  
Marcia, Don, Steve, Deb,  
Todd, Ann, Tim, &  
Laurie Herr/Miller  
Robert & Mary Mills  
David Myers & Gail Benner  
David Newall & Judy Singer  
Robert Nipple  
Gunter & Marlene Samuelson  
Rick & Donna Schoenberger  
Susanne Wragg  
Rose Marie Wyneken  
& Don Haverstick



## Tributes – Memorial Gifts

**Michele Metzler**  
Eleonore I. Shay

**Harold & Jean Miller**  
Barry & Debra Miller

**Katherine Miller**  
Lise Lovecchio

**Lester W. Miller**  
Sylvia S. Miller

**Michael Miller –  
My Husband**  
Arlene Z. Miller

**Michael C. Miller – My Son**  
Arlene Z. Miller

**Warren G. Miller**  
Ethel C. Farrow  
Daisy Hess

**Elsie Minnich**  
Bruce & Trudy Shaner

**James H. Morris**  
Lee & Ellen De Hihns

**Frederick Morrissey**  
Audrey Kahl

**Anna Mae Moyer**  
Doris & Larry Donmoyer  
Rose Marie Wyneken  
& Don Haverstick

**Debra Moyer**  
Nancy Bean

**Donald R. Moyer**  
Millie Moyer

**My Mother**  
Connie Brinton

**My Parents**  
Bob Brinton  
Doris G. Rittenhouse

**Vicki Patterson Myers**  
Bill & Jean Patterson

**Charles H. Neus**  
Robert & Betty Bee  
The Jens Family

**Freeman Nevers**  
Lorraine Nevers

**Donald E. & Gladys K. Ney**  
Patricia A. Ney

**Barb Ober**  
Albert & Claire Storm

**Barbara Obin**  
Jacob &  
Carolyn Livingston

**Harvey L. Odell**  
Nancy W. Odell

**Our Parents**  
Don & Helene Beck  
Richard & Loretta Chubb  
Doris & Larry Donmoyer  
Glenn & Barbara  
Grunenberger  
Larry & Judy Meckley  
Bob & Betty Yuill

**Our Parents –  
Brumbach & Craley**  
Ken & Janet Craley

**Our Parents & Family**  
Sam & Ethel Youse

**W. Edward Pederson**  
Ronald Bernstein  
Mr. & Mrs. Donald G. David  
His Son's Friends & Co-workers  
at Hershey Medical Center  
Penn State Health  
Yusheng Zhu & Aimin Yang

**James Perloff, Jr.**  
Rick & Ginny Franke

**Richard R. Peters**  
Judith Peters

**John & Joyce Pretz**  
Rev. David Anderson &  
Joanna Pretz Anderson

**Lawton & Mary Propst**  
Janet Hilgert

**James Rasins**  
Shannon & Edwin G.  
Pfursich, III

**Mildred Reese**  
Barry & Beverly Greiner  
Lynn Herr  
Anita Kreiser  
Leroy & Dorothy Leach

**Richard C. Rehm**  
Mrs. Richard C. Rehm

**Elva A. Renner**  
William Teats  
Arthur & Janet Siegler

**Ammon & Alma Rentschler**  
Pr. Robert & Janet Kehrli

**Hiram Richards**  
Sarah Challenger &  
Oren Spangenburg  
Doris & Larry Donmoyer  
Bonnie Grater  
Lee & Marcia Klopp  
David Myers & Gail Benner  
Marilyn Richards  
Gunter & Marlene Samuelson  
James & Marlene Whitehead  
Susanne Wragg

**Leon G. Rittenhouse**  
Doris G. Rittenhouse

**Cora & Demuth B. Rodkey**  
Julie Swope Rodkey  
& Demuth C. Rodkey

**Mildred & Fred Roesener**  
Bob & Joyce Fischer

**Calvin Ross, Jr.**  
Barbara Ross

**Mary & Calvin Ross, Sr.**  
Barbara Ross

**Mary S. Roth**  
Eileen R. Burgwyn

**Laura B. Rothacker**  
Gerald & Carla Rothacker

**Gary T. Ruffhead**  
Ruth S. Ruffhead

**Mildred & Donald Ruhf**  
Doris A. Ritter

**William Ruppert**  
Pr. Robert & Janet Kehrli

**Donald P. Rutter**  
Jean M. Rutter

**Kenneth Samara**  
Carol Samara

**Mr. & Mrs. Ray M. Sattazahn**  
Betsy L. and Dennis G.  
Sattazahn

**Ray R. Sattazahn**  
James Darks  
Dennis & Barbara Grumbine  
The Klopp Family –  
Elsie, Marian, and Donald  
Carol & Richard Kreider  
Gary & Barbara Lentz  
Michael & Debra Mengel  
Nancy Miller  
Betsy L. & Dennis G. Sattazahn  
Rosanna Tice

**Cathy A. Savant**  
Rocco P. Savant

**M. Evelyn Schoenberger**  
Ed & Kathy Schoenberger

**Russell Schreiber**  
Evelyn Schreiber  
Joanne Snavelly  
James & Marlene Whitehead

**Claire Schuyler**  
Debbie Moore

**Edward H. Sears**  
Ann Sears

**Joseph & Eleanor Seguin**  
Albert & Claire Storm

**Kenneth E. Seiple**  
Joann Stewart Seiple

**Nicholas Seminara**  
Rosemarie Vilma Seminara

**Samuel & Carolyn Shelly**  
Cheryl & Glenn Ruhl

**Roy & Carrie Shiffer**  
Eugene & Elisabeth Shiffer

**Shiloh & Blackie**  
Lou & Anita Perrone

**Lee Shober, My Husband**  
Gloria Shober

**Meryl Singer**  
Gerald & Mary Barger  
Dottie Barr  
Doris Bronson  
David & Janet Chalfant  
Ken & Janet Craley  
Doris & Larry Donmoyer  
Jerry & June Downing  
Jeffrey Eastgate  
June Fry  
Patricia Fry  
Bonnie Grater  
Glenn & Barbara  
Grunenberger  
Mary Ann Herr  
Mary Lou & Fred Keller  
Sundae Lausch  
James & Beverly Maddox  
Larry & Judy Meckley  
Betty Miller  
M. Virginia Musser  
David Myers & Gail Benner  
David Newall & Judy Singer  
Ernst & Ruth Rinder  
Jean M. Rutter  
Gunter & Marlene Samuelson  
Edward & Helen Schmertz  
Don & Pat Shaub  
Pam & Ellsworth Slater  
Jim & Mary Snyder  
Waltraut Wegner  
Nancy M. Weiss  
James & Marlene Whitehead  
Susanne Wragg

# *The Spirit of Philanthropy*

## Tributes – Memorial Gifts

### **In Loving Memory & In Celebration of the Life of Meryl Singer**

Phyllis Singer & Her Family

### **Slavik Family**

Chuck & Krys Slavik

### **Chuck Sload**

The Lee Family  
Betsy Sload

### **Clyde Smith**

Rod & Lorraine Bergstrom

### **JoAnn Smith – Daughter-in-Law**

William C. Smith

### **John M. Smith**

Peg Smith & Family

### **Phyllis J. Smith – Wife**

William C. Smith

### **Ray W. Snyder**

Genevieve E. Snyder

### **Brent Sonnen – Grandson**

Joyce Sonnen

### **Dorothy H. Souder**

Karen & Doug Souder

### **Scott D. Spangenburg – Son & Brother**

Oren E. Spangenburg

### **Shirley M. Spangenburg – Wife & Mother**

Oren E. Spangenburg

### **Roy & Catherine Spangler**

Don & Jean Cohn

### **Gary D. Stark**

Doris M. Stark

### **Homer & Minnidell Starr – Parents**

Carolyn Hayes

### **Donald H. Stauffer**

Gayle T. Stauffer

### **Vernon K. Steely, Jr.**

Darlene Steely

### **Donald K. Steffy – Husband**

Janet Steffy

### **Ted Steinmetz – My Husband**

Barbara R. Steinmetz

### **Ethel Stephan**

Julianne Stephan Lindsay

### **Richard & Dorothy Stoll**

John H. Byerly, Sr.

### **John & Lillian Storm**

Albert & Claire Storm

### **Derwood Strunk**

Joanne Snavely

### **Emma Stumpf**

Mary Anne Allwein

Ken & Lucy Decker

Ray & Ruth Dice

Sherwood & Joyce Miller

Joanne Snavely

### **Helen Sweigart**

Joanne Snavely

### **Rosene Sweigart**

Thomas & Jewel Shaub

Michael &

Mary Theresa Squierdo

### **Ruth & Clayton Swope**

Julie Swope Rodkey &

Demuth C. Rodkey

### **H. Clay Sylvis**

Marjorie N. Sylvis

### **Carol J. Taylor – Daughter**

William C. Smith

### **Edward Thoms**

Donald & Alice Murray

Audrey Thoms

Susanne Wragg

### **Those We've Lost in 2020**

Ryan Fisher

### **Mr. & Mrs. Philip D. Tice**

Betsy L. and

Dennis G. Sattazahn

### **Elsie Mae Topp**

Laurence & Doris Shirck

### **Edna Trostle**

Mary Bucher

Roger & Margaret Leed

Dr. Randolph L. Trostle

### **Glenn & Edna Trostle**

Dr. Randolph L. Trostle

### **Pastor Paul & Martha Trump**

Barbara Slotter

### **Charles L. Van Gorden**

Kathleen S. Van Gorden

### **Fred & Martha VanderPoel**

Ray & Carol Blake

### **Martha A. VanderPoel**

June M. Adams

June Fry

Patricia Fry

Helen Heron

Barbara & Peter Hunsberger

Chuck & Sally Medlar

Betty Miller

Joanne Snavely

Rose Marie Wyneken

& Don Haverstick

### **Ruth & Richard Vogt**

Chuck &

Ruth Ann (Vogt) Williams

### **Mary Wagaman**

Craig & LeeAnne Wagaman

### **Ginny Wagner**

Jack Wagner

### **Sandra J. Wanner**

E. Larry Wanner

### **Arlean Watson**

Bruce & Sharen Albert

Lester & Ruth Benner

### **Esther Watts**

John Watts

### **Anna Weaver**

Rosann Lowry

### **Helen Weaver – Mother of Donna Schoenberger**

Mary Ann Herr

### **John & Virginia Weaver**

Jerry & June Downing

### **Keith A. Weaver**

Donald & Janice Weaver

### **Lillian R. Weaver**

Gary & June Weaver

### **Reinhard Wegner**

Waltraut Wegner

### **Betty Weidman**

Sam & Ethel Youse

### **Glenn E. Weidman**

Carole and daughters,

Lori & Leah

Charles F. Snyder Funeral

Homes & Crematory

### **Reba Weit**

Arthur & Doris Barr

Ken & Janet Craley

### **The Weld Family**

Allison Spencer

### **R. John West, III**

Ruth A. Lohmeyer

### **Kathleen White**

James & Marlene Whitehead

### **Tammy Whitehead**

James & Marlene Whitehead

### **Phyllis "Cookie" Will**

Kenneth & Margaret Pineda

### **Carol Willman**

Trinity E.C. Church

Helping Hands Class

### **Winnie**

Herbert S. Fry

### **Dorothy Wiseman**

Joanne Snavely

### **June Witman**

Patricia Fry

Patricia Gerfen

Betty Miller

Joanne Snavely

Susanne Wragg

### **Milfred Hilton Witman**

June B. Witman

### **Paul Wragg**

Susanne Wragg

### **Thomas R. Wright**

Doris Wright

### **Gerald Wyneken**

Rose Marie Wyneken

Matthew & Cindy Wyneken

### **Gerald Wyneken, My Father**

Rachel Wyneken

### **Harlan S. Zimmerman**

Judith Zimmerman

### **Kathryn Zug**

Arthur & Doris Barr

Joanne Snavely

Doris Wright



## Evergreen Society

The Evergreen Society was established to recognize generous contributors who have made a planned gift of \$5,000 or more to Luthercare. These gifts can simply be made by naming Luthercare as a beneficiary in a will or final estate plan, through a charitable gift annuity, charitable remainder trust, or a gift of insurance, pension plans or other assets. Donors can direct these gifts to the Luthercare senior living community or program of their choice, or to the Evergreen Endowment Fund.

Members of the Evergreen Society are thoughtfully leaving a legacy that will enable Luthercare to continue our mission for years to come. Thank you for your careful planning and commitment. At the end of 2020, the endowment and board-directed funds totaled \$9,397,556.

Rev. Dr. LaVonne Althouse

Anonymous

Roland E. Bollacker†

Barbara O. Breneman

Brenda Lee Burg

Robert E. &  
Audrey L. Burkholder

Reneé & Bruce Dietrich

Mary Ehemann

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in memory of my Husband –  
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*in memory of Grace Yeager*

Dr. Richard Zarilla

† Indicates a deceased member

# Friends of Lydia Society

The Friends of Lydia Society recognizes individuals who have provided long-term support to Luthercare.

Lydia holds an important role in biblical history, as she was the first recorded Christian in the area now known as Europe to be converted by the Apostle Paul. Her home became the place where the first church in Europe was subsequently established.

“...The Lord opened her heart to listen eagerly to what was said by Paul, and she and her household were baptized...” Acts 16:14-15

Luthercare is deeply grateful to the 117 supporters who have opened their hearts to the work of our ministry and have helped us extend care and compassion to children and families for the past 10+ years through continual giving.

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# Making a Difference

Philanthropic support for those served by Luthercare is provided by individuals, organizations, businesses, and foundations. All gifts have a ripple effect through our community, providing direct service as well as touching the lives of friends and family.

We sincerely appreciate and celebrate these gifts, which reflect the generosity of our donors since our ministry began in 1949. The list includes gifts gratefully received during 2020.

## Together in Community Even When We're Apart

We were not able to host our annual "Together in Community" reception this year, so we held a socially-distanced version of the evening to show appreciation for our most faithful supporters.

Our event team packaged dozens of gourmet meals and delivered them with updates for our donors. The feedback was overwhelmingly positive and our donors were grateful for the recognition and program updates.

### Good Samaritans – \$10,000.00 +

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# Hope

## 26th Annual *Tee it up for Kids!* Golf Tournament

Even though we spend most of 2020 apart, we were able to come together for a beautiful day of golf on October 5 at Bent Creek Country Club. More than 80 golfers took to the course in support of the Luthercare for Kids Scholarship Fund, bringing hope to many local families who need assistance to afford the cost of childcare.



It was a great day, and although we proceeded with a modified schedule, the tournament was enjoyed by all, and we were humbled to be able to continue providing childcare scholarships despite the pandemic. This year, the tournament netted more than \$50,000 through generous sponsorships and contributions!



While the tournament looked a little different this year, everyone adapted and enjoyed a day of golf for a great cause.



# Golf Tournament Sponsors & Donors

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**The tournament netted over \$50,000 in scholarship support for families of Luthercare for Kids Early Learning Centers.**



# Hope



## Fall Picnic Connects Us



*Residents socially distanced with friends and neighbors and enjoyed some time in the sunshine during Fall Picnics at Luther Acres and St. John's Herr Estate in late September.*



## Wishes are Hopes, Too

The three Luthercare for Kids Early Learning Centers in Marietta, Reamstown, and Annville provide a safe, nurturing environment for kids to learn, thrive, and grow. The centers were in need of some new toys and learning tools, so the Philanthropy Office set up a "Christmas Wishlist" through the AmazonSmile program. Many of our residents and donors responded by generously purchasing Christmas presents from our Amazon Wishlist for the children to enjoy! These gifts will be of benefit to our students and hard-working teachers for years to come. Thank you for investing in their futures and the future of our community!





## The Lights of Luthercare Shine Bright

Even though circumstances prevented us from gathering together for the 2020 Lights of Luthercare celebrations, our communities were together in spirit, remembering and honoring those who are very precious to us. Hundreds of luminarias lit up the Luther Acres and St. John's Herr Estate campuses with warmth and peace as we ushered in the yuletide season. Each one represented a gift given in tribute of someone who has had a profound impact on our lives.

To unite us, the Philanthropy Office shared a special gift – filled with a mug, hot chocolate, candy canes, and more – for our Independent Living residents to enjoy during the celebration.





Getting through a tough year. **Together.**



*Residents organize a parade to celebrate the Fourth of July.*

*A little rain doesn't slow down residents participating in the Walk to End Alzheimer's®.*

Luthercare has agreed to comply with the provisions of the Federal Civil Rights Act of 1964, the Pennsylvania Human Relations Act and all requirements imposed pursuant to the end that no persons shall, on grounds of race, color, national origin, ancestry, age, sex, religious creed, political affiliation, handicap, or disability be excluded from participation in, or denied benefits of, or otherwise be subject to discrimination in the provision of any care or service.

**Luthercare Is an Equal Opportunity Employer**

**600 East Main Street, Lititz, PA 17543**

**Telephone: 717.626.1171 • Fax: 717.626.1610**

**[www.Luthercare.org](http://www.Luthercare.org)**

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